



Castletop Solutions

Capability Narrative

Castletop Solutions delivers comprehensive **project and program management**, professional development, training, and **EEO investigative support services** to federal, state, and private sector clients. Our team brings together deep expertise in managing complex programs, facilitating workforce development, and conducting sensitive **workplace investigations** across diverse industries.

We are **ISO 9001-certified** and committed to quality management, ensuring every engagement aligns with best practices in compliance, communication, and continuous improvement. Our proven track record includes hiring **over 700 full-time employees** within our first four years of operation, demonstrating our operational scalability and human capital strength.

Castletop excels in supporting clients through **risk mitigation**, process optimization, regulatory compliance, and measurable performance outcomes. With an **agile, client-focused approach**, we are a trusted partner in driving strategic initiatives and maintaining workforce integrity in dynamic environments.

Key Strengths and Capabilities

- Project and Program Management (PMO)
- Federal EEO Investigations and Reporting
- ISO 9001-Certified Quality Management
- Counseling and Mediation Services
- Human Capital Support Services
- Professional and Leadership Development Training
- Final Agency Decision (FAD) Support
- Risk Management and Mitigation
- Expedited Investigations
- Process Design and Workflow Automation
- Website Redesign and Migration (Drupal)
- Reasonable Accommodation Case Support

Past and Present Satisfied Customers

Federal Agencies

- United States Postal Service
- US Department of Homeland Security
- US Department of the Navy
- National Park Service
- Bureau of Land Management

State & Local Agencies

- New York State Office of Parks, Recreation and Historic Preservation
- New York State Insurance Fund

Commercial Clients

- Amazon
- Chewy
- Delta Air Lines

Small Business Certifications



Miscellaneous

- 541618, 541990, 611420, 611430, 611710

Industry Certifications

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